

# MARTA MARTINJAŠ

Cyber Security Analyst | Zagreb, Croatia

Email: martinjas.marta@gmail.com | LinkedIn: linkedin.com/in/martamartinjas

Phone: +385 99 502 5791

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## Professional Summary

Cyber security analyst with hands-on experience in SOC environment, phishing investigations and SIEM tuning. Skilled in dynamic threat analysis and email security, with strong foundation in incident response processes. Known for proactive approach, clear communication and collaborative mindset in fast-paced, security-focused teams.

Graduating with a Bachelor of Computer Engineering (specialising in Software Engineering, BSc-equivalent) in June 2025, with a unique background in healthcare adding a strong sense of operational awareness and a commitment to confidentiality.

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## Key Skills

SOC monitoring & incident response | SIEM tools and Trend Micro Suite | Email security  
Dynamic malware analysis (sandbox) | Writing security documentation  
Team collaboration | Communication | Problem-solving | Time management | Adaptability

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## Key Achievements

- Tuned SIEM correlation rules to improve detection accuracy and reduce alert fatigue.
  - Updated and expanded incident response playbooks to streamline SOC workflows.
  - Contributed to stopping multiple phishing campaigns through proactive email security tuning.
  - Recognised by team leaders for initiative, process improvement suggestions, and consistent collaboration.
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## Work Experience

**CYBER SECURITY ANALYST – mStart plus d.o.o., Zagreb, Croatia | Jan 2024 – Present**

**mStart plus d.o.o. is a leading Croatian IT services provider specialising in the development, integration, and support of enterprise IT solutions across sectors such as retail, manufacturing, healthcare, pharmaceuticals, agriculture, and e-commerce.**

- Monitoring and responding to threats in a SOC Level 1/2 environment.
- Investigating phishing attacks and refining email security posture.
- Conducting dynamic malware analysis in sandbox environments.
- Collaborating with internal teams to improve security monitoring effectiveness.
- Coordinating with vendors for tool optimization and troubleshooting.
- Engaging with stakeholders to provide incident updates, and remediation strategies.
- Updating security playbooks and fine-tuning SIEM correlation rules to optimize threat detection capabilities.
- Preparing basic incident reports for the department, highlighting lessons learned, identifying trends, and providing recommendations for improving future incident response.
- Using BMC Remedy to manage and document incidents, changes, and service requests in line with ITIL best practices.
- Participating in a 24/7/365 on-call rota alongside colleagues to monitor, escalate, and remediate security alerts.
- Gained familiarity with vulnerability management processes and tools (Qualys) to support proactive threat identification.

Microblink is a global leader in AI-powered computer vision solutions specialising in digital identity verification, payment processing, and document automation through innovative SDKs and APIs.

- Performed document annotation with strict adherence to GDPR and data protection standards, contributing to the organization's compliance efforts.
- Performed quality control and ensured consistency in annotated data.
- Reported system malfunctions and contributed to software improvements.

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## Certifications and Courses

- Microsoft Cybersecurity Series (Coursera): Threat Vectors, Defender, Azure AD
- MITRE ATT&CK Framework (Trend Micro Education Portal)
- PCI DSS Staff Awareness (GRC eLearning)
- Security Event Triage (PluralSight)
- MSP Workshops (Trend Micro: XDR, Co-MXDR)
- TryHackMe – continuous learning and practical labs

### In progress:

- ISC2 Certified in Cybersecurity (CC)
- Certified SOC Analyst (C|SA)
- EC-Council Certified Incident Handler (E|CIH)

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## Education

### Bachelor of Computer Engineering

#### Specialisation: Software Engineering (BSc-equivalent)

University of Applied Sciences Zagreb | Oct 2019 – Present (**Graduating June 2025**)

### Previous Medical Studies | Oct 2015 – Jan 2018

Studied medicine prior to enrolling in Computer Engineering, providing a foundation in analytical thinking, ethical handling of sensitive data and a deep understanding of healthcare environments.

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## Additional Experience

**Museum Custos – Zagreb 80s Museum** | Mar 2019 – Oct 2019

**Fitness Trainer & Receptionist** | Jan 2018 – Feb 2019 | Olympic Academy Certified Trainer

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## Skills

Technical skills	Soft skills and Compliance	Languages
<ul style="list-style-type: none"><li>• SIEM platforms</li><li>• Email security analysis</li><li>• Dynamic malware analysis (sandbox)</li><li>• Trend Micro suite (DDAN, WorryFree, IMSVA, Apex One, Deep Security, DDI)</li><li>• BMC Remedy</li><li>• Basic understanding of AD, DNS, DHCP</li><li>• Basic knowledge of C, Java, Python, SQL, HTML, CSS, JavaScript, PHP</li><li>• Operating Systems and MS Office</li></ul>	<ul style="list-style-type: none"><li>• Problem-solving</li><li>• Critical thinking</li><li>• Attention to detail</li><li>• Time management</li><li>• Adaptability</li><li>• Teamwork</li><li>• Continuous learning</li><li>• Communication and mentoring</li><li>• GDPR awareness</li><li>• Information Governance</li><li>• Confidentiality</li></ul>	<ul style="list-style-type: none"><li>• Croatian – native</li><li>• English – fluent (C1)</li><li>• Japanese – beginner (A1)</li></ul>